

**New York Relay Service
711**



People who are deaf, hard-of-hearing, deaf-blind, or have a speech disability can utilize these relay services. The relay services take advantage of TTY/TDD devices that allow the user to communicate with friends, loved ones, business associates, and service providers so they may participate in daily community life.

To learn more about New York Relay Service, please call the Relay Inquiry Line:

1-800-664-6349 (VOICE)

1-800-835-5515 (TTY)



The City of Oneonta
is proud to be able to provide mobility options that support the lifestyle needs of its citizens.

THIS ESTABLISHMENT IS SUBJECT TO THE NEW YORK STATE HUMAN RIGHTS LAW

(EXECUTIVE LAW, ARTICLE 15)

DISCRIMINATION BASED ON AGE, RACE, CREED, COLOR, NATIONAL ORIGIN, SEXUAL ORIENTATION, MILITARY STATUS, SEX, DISABILITY, DOMESTIC VIOLENCE VICTIM STATUS, OR MARITAL STATUS IS PROHIBITED BY THE NEW YORK STATE HUMAN RIGHTS LAW.



Oneonta Public Transit

**104 Main St.
Oneonta, N.Y. 13820**

**Phone: 607-432-7100
Fax: 607-432-7482
www.optrides.com**



Paratransit Service



Oneonta Public Transit

607-432-7100



Paratransit Service Definition

OPT provides paratransit service for individuals who cannot access the regular fixed route buses and meet the eligibility criteria.

For more information about this service or to request an application, please call (607) 432-7100.

Service Type

Paratransit service is described as a curb-to-curb service only. Drivers may provide assistance in boarding and disembarking the bus, but may not assist beyond this point.

Service Area

OPT's paratransit service area is always within a 3/4 mile radius of our fixed route service within the City and Town of Oneonta.

Days/Hours of Operation

OPT's paratransit service operates Monday through Friday, from 6:00 a.m. until 6:00 p.m.

Fares

Regular service - \$2.00

ZONE FARE - TOWN \$1.00

(In addition to regular fare)

Scheduling Transport

Advance registration trip reservations will be accepted a maximum of 14 days in advance of the trip until the day before the trip.

Trips must be scheduled by closing time the day before the trip.

Standing reservations will be taken for those with a regular or daily travel need.

Trip reservations are accepted during regular business hours, Monday through Saturday, 7:00 a.m. until 5:30p.m. All trip requests are filled on a first come, first serve basis, as space is available.

There is no priority given based on trip type or rider type.

Travel Time

Riders are picked up within a 30 minute period (15 before and 15 after) surrounding their reserved time.

Restraint System

All passengers must adhere to OPT's policy on use of the wheelchair restraint system.

Cancellations / No Shows

Cancellations must be phoned in to the office up to two hours prior to the scheduled pick-up. No shows (individuals who do not appear for their scheduled pickup) are documented. Three no shows in the period of three consecutive months may result in suspension of eligibility.



**Wheelchair Accessible Service
always available.**